



IT Helpdesk Telephone and Remote Support

Calls Logged via portal or telephone
Std hours, Mon-Fri 08:00-17:30
Out of hours options available
Monthly call statistics & reports
Remote Control of supported devices
Guaranteed SLA response times
Knowledgebase Available
Escalation to site options
Provide second tier support

*Help remove
the stress of
your IT Systems*



Remote Monitoring and Management Platform with Anti-Virus- 24/7

24/7 Computer Health Checks and Monitoring
Daily and Weekly Health Check Reports
Managed Anti-Virus / Anti-Malware
Automated Patch Management
Central Console for management of all devices
Remote Control
System Alerts and Viewing
Asset and Inventory Tracking
Web Protection

*All this
from just
£2 per month*



Pro-Active Support and Managed Services

Enhance your IT Department
Short Term / Long Term Contracts
Outsourced Solutions
On-Site Training
Planning for future development
Quarterly Meetings
Project Management
Future Growth Plans
Software Testing and Rollouts

*Helping you
Manage your
IT Systems*

Engineering Installation and Consultancy Services

Configuration and Installation of Computer Hardware
Microsoft Windows Server Installations / Migrations
Active Directory Infrastructure
VMware Virtualisation Installations, Migrations and Upgrades
On-Site Consultancy and Analysis of your Infrastructure
Network Security and Risk Analysis
Router and VPN Installations / Configuration
Outsourced IT Departments
Project Management

*You can rely on
Bramatt Computing for
your engineering requirements*

